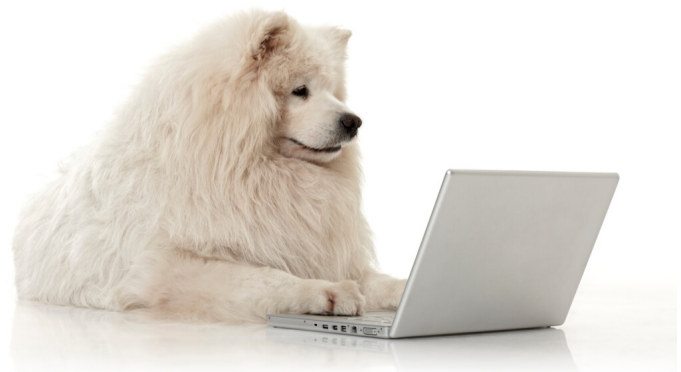


fetchit®

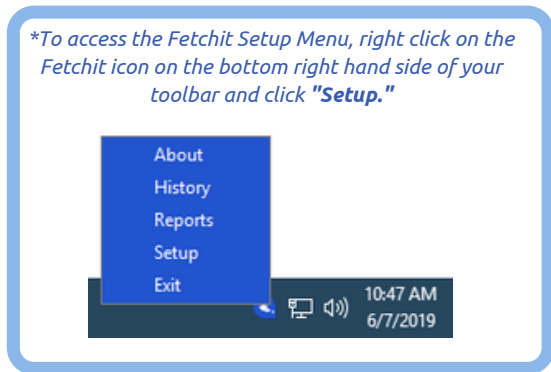
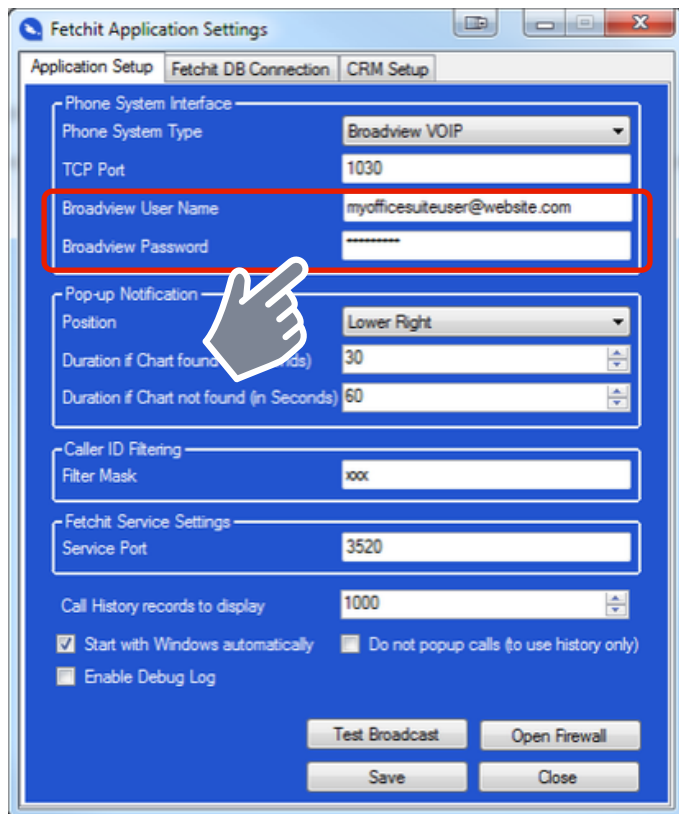
DATA THAT COMES WHEN YOU CALL

Fetchit Configuration Guide for Broadview Phone Systems

www.fetchitdata.com



With Broadview phone systems, Fetchit will receive incoming call notifications via **MyOfficeSuite**. This is configured *per workstation* with a **valid email address and password** within the Setup menu option in Fetchit.



- ☑ For Fetchit to be configured properly, your Broadview Administrator should provide a valid **MyOfficeSuite** email and password.
- ☑ If your clinic has a single location, you will need **one email address and one password**, which will work for all computers needing Fetchit.
- ☑ If your clinic has multiple locations, you will need to have a **separate email address and password** for a representative extension that will receive calls for each location.

Example: Location 1 will have a Broadview Call Group with member extensions. Location 2 will have a separate Broadview Call Group with member extensions. Your Broadview administrator will select an extension from each group and assign an email address and password for each location.

If you need further assistance, please visit the Broadview Document:
<https://myofficesuite.broadviewnet.com/pdf/Broadview-OfficeSuite-Chrome-Extension-Guide.pdf>



STILL HAVE QUESTIONS?



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